

Xfinity Communities Call Center

As part of your amenities that you receive from your property, you also have access to a dedicated Xfinity support team. Available seven days a week from 7:00am – 12:00am CST, the Xfinity Communities support team is available to assist you with setting up new services, billing questions, technical support, equipment moves, service changes, and anything else related to your account.

To set up a new account:

- Call Xfinity Communities at 855-307-4896
- You'll be asked to enter your zip code
- Enter your zip code
- Because you don't have services you'll hear: *'Sorry, I didn't find an account based on your zip code'*
- Press 3 for *New Customer
- Press 1 for *New Services
- You'll be transferred to a representative to create your new account
- Be prepared to give your full name, contact phone number, email address (if you have one), and social security number